

Reference Number: FOI/2020/330
From: Press/Media
Date: 18 November 2020
Subject: Cancelled and delayed operations from 2019 to 2020

My request relates to the backlog of appointments within the Liverpool Heart and Chest NHS Foundation Trust. I would like to request the following information relating to the following periods.

- Q1 How many of the following scheduled procedures/appointments were cancelled by the Trust. I do not require the reasons for the cancellations:
- i. Elective operations
 - ii. Organ transplant operations

During the following periods:

- i. 2019-2020
- ii. 2020-to date

A1 **Procedures**

Row Labels	Count of MPI
2019/20	438
April	40
May	41
June	51
July	26
August	29
September	31
October	30
November	36
December	26
January	51
February	44
March	33
2020/21	195
April	15
May	16
June	22
July	21
August	22
September	34
October	50
November	15
Grand Total	633

Outpatient Clinic Appointments

Row Labels	Count of MPI
2019/20	17323
April	1081
May	1148
June	1057
July	1316
August	1004
September	1079
October	1179
November	1260
December	1351
January	1711
February	1690
March	3447
2020/21	17293
April	3940
May	2542
June	2176
July	1879
August	1590
September	1951
October	2025
November	1190
Grand Total	34616

There are a few caveats in place:

- Procedures – Includes both clinical and non-clinical cancellations for financial year 2019/20 and 2020/21 to date.
 - Elective cancellations by the trust only.
 - DNA/elective no longer required/Patient unwell (Non-Admitted) and patient refused treatment have been removed.
 - There is no timescale on this data as to when it was cancelled prior to the cancellation date so this will include procedures cancelled on the day/ the day before and also more than 24 hours prior to the procedure date.
- Outpatient Clinic appointments – This is for all outpatient clinic appointments and not necessarily related to procedures.
 - Cancellations removed from this are where the appointment has been brought forward/ cancelled because another appointment already booked/ duplicated booking.
 - Some of the cancellations listed in the data may be cancellations due to the appointment being converted during the pandemic to virtual clinics rather than face to face. For example this could be a patient that has had an appointment cancelled face to face but rearranged for the same date/time but as a virtual call instead but due to the changing of templates on the system it has to be cancelled first.

Please note, Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide organ transplant operations.

Q2 How many of the following scheduled procedures/appointments were pushed back by the Trust. I do not require the reasons behind the delay/re-scheduling:

- i. Elective operations
- ii. Organ transplant operations

For the following time frames:

- i. Up to one month
- ii. Up to three months
- iii. Up to six months
- iv. Up to a year
- v. Indefinitely

During the following periods:

- i. 2019-2020
- ii. 2020-to date

A2 Information not held – the Trust does not routinely collate or hold this information centrally as part of its management or performance data.