

Reference Number: FOI/2020/324
From: Commercial
Date: 05 November 2020
Subject: EPR, Digital Dictation, Voice Recognition, Transcription, Electronic Prescribing, Electronic White Boards and Digital Transformation

- Q1
- A. Who are the current suppliers of Electronic Patient Record software to the Trust?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A1
- A. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 295:
<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- B. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- C. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- D. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

- Q2
- A. Who are the current suppliers of digital dictation software to the Trust?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A2
- A. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- B. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 258:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- C. £14,924.57 per annum

- D. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

- Q3
- A. Does the Trust utilise voice recognition software?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A3
- Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 312:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- Q4
- A. Does the Trust have an outsourced transcription service?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

A4 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

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- Q5 Does the Trust utilise any EPMA (Electronic Prescribing) software?

A5 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open

- Q6
- A. Does the Trust utilise voice recognition software?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A6 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open

- Q7
- A. Does the Trust utilise electronic whiteboard functionality on wards?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A7 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- Q8
- A. Does the Trust employ an electronic document management service?
 - B. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?
 - C. What are the annual licence/support & maintenance charges associated with the solution
 - D. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

- A8
- A. Yes
 - B. EDMS contract May 2022
 - C. £68,918.35
 - D. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

- Q9 Does the Trust have a published digital transformation plan? Where is this available?

- A9 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- Q10 Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.

- A10 Responsibilities fall within the remit of the Trust's Chief Digital Information Officer – Kate Warriner; kate.warriner@lhch.nhs.uk

- Q11 Could you please supply a current organisational chart for:
A. medical records
B. operations management
C. digital transformation

- A11 A. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- B. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 242:

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- C. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- Q12 Does the Trust have an in-house development team or do they outsource?
A. If in-house, how many staff are employed
B. If outsourced, which organisation do you use?
- A12 We have an in-house Clinical System configuration team of 12 staff and an in-house Software Development team of two staff.
- Q13 What business intelligence or analytics tools if any do the trust use to process clinical data?
- A13 Microsoft Business Intelligence stack.