

Reference FOI2021/318

Number:

From: Private Individual

Date: 17 September 2021

Subject: Business Intelligence and Benchmarking Tools

Q1 Does your organisation use a Business Intelligence (BI) solution*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses

BI Tools	Please Mark an 'x'
Actuate	
Alteryx	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Looker	
Microsoft Power BI	X
MicroStrategy	
Oracle	X
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	X
Salient Management Company	
SAP	
SAS	
Splash BI	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	X

- Q2 What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?
- A2 Alpha 5 £2,692

Belis-Jones Hill – QlikView - £25,012

Click Health Solutions - £7,000

Oracle BI – Information not held – cost of solution is part of a wider contract with the supplier and a breakdown is not available



Q3 How many users in the organisation use the BI Tool? A3 Site wide licenses Q4 Does the organisation have a dedicated in-house Bl/informatics team? If yes, how many FTEs are in the BI/informatics team? **A4** Yes, 15 FTE Q5 Which department do the BI/informatics team report into in the organisation? A5 **Integrated Digital** Could you please provide the name and job title of the person who leads the Q6 BI/informatics team? Andrew Carter, Head of Digital IT - andrew.carter@lhch.nhs.uk **A6** Does the organisation use a benchmarking tool**? If yes, please mark an x in the table Q7 below against the benchmarking tool/tools the organisation uses **A7 Benchmarking Tools** Please Mark an 'x' Actuate Alteryx Birst Bitam **Board International** GoodData IBM Infor Information Builders Jaspersoft Logi Analytics Looker Microsoft Power BI MicroStrategy Oracle Panorama Software Pentaho Prognoz **Pyramid Analytics** Qlik Salient Management Company SAP SAS Splash BI Tableau

Targit

Yellowfin

Tibco Software

Other What was the annual cost of the benchmarking tool for 20/21 (April 2020- March 2021)? Q8 Dr Foster £46,210 8A Miles Green Associates £10,200 Q9 Does the organisation subscribe to any benchmarking services? e.g Dr Foster A9 **Dr Foster** Which departments / specialties are the biggest users of a) BI tools and b) Q10 benchmarking tools in the organisation? e.g Finance, HR A10 Performance/Finance Q11 Does your organisation have a data warehouse***? If yes, please state if the data warehouse is on premise or in-cloud? Yes, on premise A11 Q12 Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g. Beautiful Information, Public View A12 No