Reference Number:	FOI/2019/312	
From:	Private Individual	
Date:	01 August 2019	
Subject:	Software suppliers: Digital Dictation; Electronic prescribing (EPMA); voice recognition; electronic whiteboard. Contact details and organisation charts	IT director; chief pharmacist; medical records, operations management and digital transformation pro	

Q1   Who are the current suppliers of digital dictation software to the Trust?
  a. In which departments is the technology installed?
  b. Who are the current suppliers of this technology?
  c. When do these contracts expire?
  d. Was this contract awarded via any Frameworks e.g. CCS RM1063?
  e. Who in the trust is responsible for the contract management and procurement of these technologies?
  f. Please supply contact details for the Chief Operating Officer.

A1   a. Medical Secretariat; Community Service Admin Hub; Outpatients Department
  b. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029: http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/

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  c. Information exempt under Section 21 – as b. above
  d. Information exempt under Section 21 – as b. above
  e. Information exempt under Section 21 – as b. above
  f. Hayley Kendall, Chief Operating Officer, 0151 600 1007

Q2   Does the Trust utilise any EPMA (Electronic Prescribing) software?
  a. In which departments is the technology installed?
  b. Who are the current suppliers of this technology?
  c. When do these contracts expire?
  d. Was this contract awarded via any Frameworks e.g. CCS RM1063?
  e. Who in the trust is responsible for the contract management and procurement of these technologies?
  f. Please supply contact details for the Chief Pharmacist.

A2   Yes
  a. All clinical areas
  b. Allscripts (as a module in the Trust's EPR)
  c. 2022
  d. The original award to Allscripts was not made via a framework but resulted from a tender that was advertised in the European Journal. The current contract with Allscripts was led via NHS SBS Framework agreement for Healthcare and Clinical Information Systems (Ref: SBS/15/CR/WAS/8387).

     e. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

     f. danny.forrest@lhch.nhs.uk 01516001832

Q3   Does the Trust utilise voice recognition software?

     a. In which departments is the technology installed?
     b. Who are the current suppliers of this technology?
     c. When do these contracts expire?
     d. Was this contract awarded via any Frameworks e.g. CCS RM1063?
     e. Who in the trust is responsible for the contract management and procurement of these technologies?

A3   Not currently, however a trial is being organised with our EPR supplier

     a. Information not held – as above
     b. Information not held – as above
     c. Information not held – as above
     d. Information not held – as above
     e. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

Q4   Does the Trust utilise electronic whiteboard functionality on wards?

     a. In which departments is the technology installed?
     b. Who are the current suppliers of this technology?
     c. When do these contracts expire?
     d. Was this contract awarded via any Frameworks e.g. CCS RM1063?
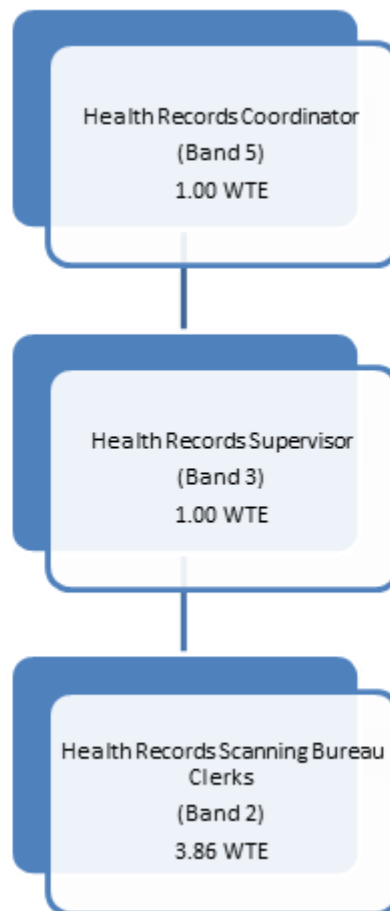   e. Who in the trust is responsible for the contract management and procurement of these technologies?

A4   Yes

     a. Wards
     b. In-house led, utilising the outputs of the Trust PAS and EPR
     c. Information not held – not applicable
     d. Information not held – not applicable
     e. Procurement is undertaken through the usual Trust procurement route, contract management is the remit of the Digital Service teams – dependant on the type of product/service being contracted

Q5   Can you please provide the contact details including email address/format of the trust's IT Director?

     a. If the IT Director is not responsible for digital transformation, please supply contact details, including email address/format of the person(s) who are.

A5   a. Gregg Holland, Chief Information Officer
       Gregg.holland@lhch.nhs.uk

Q6   Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?

A6   Health Records Department –

Health Records Coordinator
(Band 5)
1.00 WTE

Health Records Supervisor
(Band 3)
1.00 WTE

Health Records Scanning Bureau
Clerks
(Band 2)
3.86 WTE

Operations management – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'. This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 242:
http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/

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Digital transformation - Digital Transformation is included within the Digital Programme and is led by our Programme Manager and a team of three Project Managers