Reference Number:	FOI/2020/309
From:	Private Individual
Date:	26 October 2020
Subject:	Rostering System

Q1   Under the Freedom of Information (FOI) act I am submitting a request for information on your organisations rostering information. Please can you complete the attached FOI Questions?

A1   Please see attached document: FOI309 Response

FOI309 Response

Rostering Information

Please can you fill out the below questions relating to the rostering system used at your organisation, for each staffing group outlined below

	Nursing & Health Care Assistants (HCAs)	Medical & Dental	Scientific, Therapeutic & Technical Staff (STT) including of Allied Health Professionals (AHPs)	Administration & Estates
1. What is the name of your rostering supplier?	Allocate			
2. What is the contract start date for your rostering suppiler?	23/09/2015 - Support and maintenance contract 01/10/2015 - CLOUD contract for HealthRoster and Bank Staff			
3. What is the contract end date for your rostering suppiler?	22/09/2021 - Support and maintenance contract 30/09/2021 - CLOUD contract for HealthRoster and Bank Staff			
4. What was the annual cost of your rostering suppiler for the the financial year 19/20 (April 2019 - March 2020)?	£43,197.67			
5. Are there any exit costs incurred for changing rostering supplier? If yes, please state the exit cost	None			
6. What framework was used to procure the supplier?	CCS Sprint II			
7. What percentage of workforce are rostered on the system?	100%	100% Annual Leave & Study Leave management.	100%	97%
8. Can staff self-roster on your platform? *Self rostering is when a staff member can sign up to shifts and choose their own work schedules themselves*	No	No	No	No
9. What percentage of rostered shifts are 'self-rostered'?	0%	0%	0%	0%
10. Does your rostering solution allow for automatic generation of rosters?	Yes	Yes	Yes	Yes
11. How is the rostering system hosted?	AWS	AWS	AWS	AWS
a. On-premise	No	No	No	No
b. Supplier Private Cloud	No	No	No	No
c. Microsoft Azure	No	No	No	No
d. Amazon Web Services (AWS)	Yes	Yes	Yes	Yes
12. Are Application Programming Interfaces (API's) offered as part of the standard service/solution (included in the standard cost of the supplier) with your rostering supplier or are they offered at an additional cost?	A number of APIs are provided without additional charge as part of our standard contract with our provider			
13. If this if offered at an additional cost, what is the annual cost for API's from your Rostering Supplier?	Information not held, as per A12 above			
14. If your Rostering system offers API's can you confirm that it supports the NHS Digital Data Model 4 for interoperability between rostering and bank management systems? *The NHS Digital Data model 4 is a fundamental requirement of 'Interoperability' meaning the ability of computer systems or software to exchange data. The NHS Digital Data model 4 ensures all systems and components use a common, open data standard, that is vendor neutral and can be accessed by all systems (and suppliers) to pass data around the system.*	Our rostering system and Bank system is from the same provider and has interoperabillity between the systems			
15. If your Rostering system does not currently support NHS Digital Data Model 4, which year/quarter have they indicated they will support the NHS Digtial Data Model 4 by?	Not Applicable			
16. Does your rostering system integrate with Electronic Staff Record (ESR)?	Yes			
17. What **other** third-party systems does your rostering system integrate with?	None at present			