

Reference Number: FOI/2019/304
From: Commercial
Date: 25 July 2019
Subject: Audio visual and video conferencing

- Q1 Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?
- A1 Multiple suppliers are currently in use, PolyCom, Visavvi, Green Monkey, Microsoft (Skype & Teams)
- Q2 How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?
- A2 Seven
- Q3 Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?
- A3 Information not held – no contract
- Q4 What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?
- A4 Information not held – spend is not recorded down to this level in our financial ledger
- Q5 Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?
- A5 As we use multiple systems we have a mix of HSCN and Internet based connections
- Q6 Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?
- A6 We have a strategy to consolidate our video platform to support consultations and agile working, it will commence in 19/20 or 20/21 dependant on programme priorities
- Q7 Could you provide a name and contact details for who is responsible for your MDT rooms?
- A7 MDT rooms are part of our hospital estate and therefore are managed within our estates service
Estates re fabric of the room – Adam Hope; adam.hope@lhch.nhs.uk
Digital Systems re IT equipment – as per below
- Q8 Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?

A8 Gregg Holland, Chief Information Officer
Gregg.Holland@lhch.nhs.uk

Q9 Could you provide a name and contact details for your IT lead / manager?

A9 Rob Stewart, Operational IT Co-Ordinator
Rob.Stewart@lhch.nhs.uk