

Reference Number: FOI2021/297
From: Private Individual
Date: 25 August 2021
Subject: Software contracts for HR

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Primary Human Resources (HR) and Payroll Software Solution:
For example, iTrent, ResourceLink, HealthRoster; software of this nature.

Q1 Name of Supplier: Can you please provide me with the software provider for each contract?

A1 [Allocate and NHS Electronic Staff Record \(ESR\)](#)

[Information not held for payroll software - payroll services for the Trust are provided by St Helens & Knowsley Teaching Hospitals NHS Trust](#)

[You may want to consider re-submitting your request to St Helens & Knowsley on the following address: \[foirequests@sthk.nhs.uk\]\(mailto:foirequests@sthk.nhs.uk\)](#)

Q2 The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

A2 [HealthRoster and BankStaff provided by Allocate ESR](#)

Q3 Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

A3 [Allocate contract provides rostering software and services and includes maintenance, support and systems updates.](#)

[ESR is a nationally procured piece of software used across the NHS and as such no contract information is held locally.](#)

Q4 Number of Users/Licenses: What is the total number of user/licenses for this contract?

A4 [1800 HealthRoster
700 BankStaff](#)

Q5 Annual Spend: What is the annual average spend for each contract?

A5	2020/21	Allocate software plc	Health Roster Nursing Support	£8,469.60
		Allocate software plc	Additional Health Roster Nursing Support	£2,700.00
		Allocate software plc	SMS Texting Module/Subscription	£1,476.00
		Allocate software plc	Cloud Support	£30,614.40
		Allocate software plc	Bank Staff Support	£2,882.40
		Total		£46,142.40

Q6 Contract Duration: What is the duration of the contract please include any available extensions within the contract.

A6 Three year contract in place with no further options to extend.

Q7 Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

A7 23 September 2020

Q8 Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

A8 22 September 2023

Q9 Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provided please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

A9 31 July 2023

Q10 Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

A10 Diane Batey - Roster and Temporary Staffing Manager Diane.Batey@lhch.nhs.uk