Reference Number:	FOI/2020/295
From:	Private Individual
Date:	20 October 2020
Subject:	Patient Administration System (PAS), Electronic Health Record (EHR) and Task Management systems

Q1   Patient Administration System
  A. Please provide the name of the Patient Administration System (PAS) used at the organisation
  (a PAS is used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)

  B. Who is the supplier?

  C. What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

  D. What is the contract start date?

  E. What is the contract end date?

A1   A. ICS

  B. Silverlink Software

  C. £220,857

  D. 01/04/2016 (current contract)

  E. 31/03/2021

Q2   Electronic Health Record System
  A. Please provide the name of the Electronic Health Record (EHR) system used at the organisation? (an EHR is a digital record of patient health information)

  B. Who is the supplier?

  C. What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

  D. What is the contract start date?

  E. What is the contract end date?

A2   A. Sunrise Clinical Manager

  B. Allscripts

  C. £278,794.32

D. 01/06/2017 (current contract)

E. 31/05/2022

Q3 Task Management Functionality

A. Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)

B. As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?

C. Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)

D. Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?

E. Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff

F. Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination

A3 A. ICS and Sunrise Clinical Manager

B. Included as part of the Trusts EPR and PAS systems

C. Orders/tasks are added to EPR at a patient level when required, and when patients' records are actioned in PAS. The Trust does not have a system that will create a task list for a member of staff. It will create a Patient list for a department if an order/task has been requested for a patient.

EPR (HER) examples
- Patient level tasks requested as orders and completed in the Trusts EPR (EHR) system

- Prescribing and Medication administration
- Radiology, Laboratory, Diagnostic investigations
- Referrals to specialist services
- Departments level tasks can be generated in the Trusts EPR (EHR) system
- Generate lists of patients with specific orders by creating patient lists

PAS examples
- Admission list
- Outpatient clinic lists
- Inpatient and Outpatient Waiting lists
- Un actioned appointments

D. No

E. Please see table:

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff
Yes	Yes	Yes	Yes (Admin)

F. The Trusts EPR generates referrals and automates the sending to Teams outside the Trust for specific services