

Reference Number: FOI/2019/270
From: Private Individual
Date: 05 July 2019
Subject: Complex and domiciliary care packages

- Q1 Which agencies are on your approved supplier list (or PSL) to provide complex care packages or nursing care packages within the community?
- Q2 Which agencies are on your approved supplier list (or PSL) to provide domiciliary care within the community?
- Q3 How many service users currently have a care package in place?
- Q4 How many complex care packages have been given to this list of approved agencies in the past 3 months?
- a. Adult complex care packages:
 - b. Paediatric complex care packages:
 - c. Mental Health or Elderly complex care packages
- Q5 How many general nursing care packages have been given to this list of approved agencies in the past 3 months?
- Q6 Have any care packages been given to agencies that are not on this list? If so, how many packages were given and to which agencies?
- Q7 Which agencies are on your approved supplier list (or PSL) to provide 'secondary supply' – i.e. if a care package requires a nurse for a single shift, and the primary supplier is unable to cover, is there a list of suppliers that are approved to provide this service?
- Q8 How many shifts have been filled by this list of approved agencies in the past 30 days
- Q9 How many shifts have been covered by agencies that are not on this approved list in the past 30 days:
- Q10 What is the total spend for care packages for each of the following departments over the past 30 days:
- a. Adult complex care packages:
 - b. Paediatric complex care packages:
 - c. Mental Health or Elderly complex care package:
- Q11 Are there any service users that currently have a 'joint provider' i.e. two or more separate agencies managing the package for a single service user?
- Q12 Who is the person responsible for allocating new providers to the approved supplier agency list? Please provide contact details below:
- a. Full name:
 - b. Work Telephone Number:

c. Work E-mail Address:

A1-12 Information not held – complex care package services are commissioned by Local Authority Social Services or NHS Commissioners not by the hospital, and agencies are appointed by the patient’s local authority.

The hospital liaises with local authorities to ensure that care packages are in place where required prior to patient discharge.

Please note Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not provide paediatric or mental health services.