

Reference Number: FOI/2020/250
From: Private Individual
Date: 10 September 2020
Subject: Exception Reports

Q1 Does your Trust use "Exception Reports" for doctors flag when day-to-day work varies significantly and/or regularly from the agreed work schedule?

A1 Yes

Q2 If so, how many exception reports were logged as raising an immediate safety in the 2019/20 financial year?

A2 One

Q3 For each occurrence please state:
a) when the incident took place,
b) which Trust site did it relate to and
c) provide a detailed, verbatim account of how the doctor described the concern

A3 a) 12/09/2019
b) LHCH
c) "I was covering CCU last week and the SHO on call normally comes to collect the bleep at 5 as the evening ward round is going on. Last Thursday nobody came to collect it and when I noticed the time it was 5:40. I called the hospital coordinator to ask if they could contact the SHO that was supposed to be covering but they didn't know who it was, and told me that I should give it to the surgical SHO. He kindly came and took it and carried both bleeps".