

Reference Number: FOI/2019/232
From: Commercial
Date: 06 June 2019
Subject: Linen and Laundry Contract

Q1 Are your linen and laundry services outsourced? If so, who by and from which site?

A1 Yes, Berendsen UK Limited. West Midlands

Q2 When does your contract with your existing linen service provider end?

A2 30th April 2022

Q3 Is there an option to extend the current contract?

A3 No

Q4 Is the current linen and laundry service a bulk rental, fully managed or pack to ward service?

A4 Fully managed

Q5 What is the weekly volume of linen pieces required by your hospital/s (linen pieces including all items on linen hire and trust owned)?

A5 Approximately 12,000 per week depending on activity*

Q6 What is the annual spend on linen services broken down by - rental linen, Trust owned linen, onsite distribution team?

A6 Total linen rental costs £205,868.74*

*information not held for requested breakdown, we do not hold the level of detail regarding volumes charged for the small quantity of Trust owned items; they are included in a Service Level Agreement (SLA) for a set service with another Trust.

Q7 Who is the key contact for the linen contract at your hospital(s) (name, position and email address)?

A7 Steven Doran, Head of Procurement, steven.doran@lhch.nhs.uk