

Reference Number: FOI/2020/231
From: Private Individual
Date: 19 August 2020
Subject: Video Consultations

Q1 Do you offer your patients video consultations?

A1 Yes

Q2 What percent of your clinical services currently offer video consultations to its patients?

A2 48.5%

Q3 What percent of your clinicians currently offer video consultations to their patients?

A3 Since implementation in April 2020 71 Clinicians (Consultants, Dr, Nurses and AHP) have participated in Video Consultation

Q4 What percent of your current 20/21 activity* has been virtual (telephone or video appointments)?

A4 64.5%

Q5 What percent of your 19/20 activity* was virtual (telephone or video appointments)?

A5 8.6%

Q6 What percent of your 20/21 activity* is via video consultation?

A6 17.5%

Q7 What percent of your 19/20 activity* was via video consultation?

A7 Information not held – At this time we did not record number of telephone and video consultations separately, but together as ‘virtual consultations’.

Q8 What software do you use to provide video consultations?

A8 Attend Anywhere

Q9 Who is your organisation lead for telehealth?

A9 Information not held – no single lead

Q10 Does telehealth feature in any of your current strategies? If so which?

A10 Trust, Operational and Digital

Q11 What is the biggest challenge in rolling out telehealth?

A11 This is not a valid request for information; it does not meet the criteria set out by the FOI Act. The question is a general question asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it doesn't 'describe the information being requested'.

* activity being either attended Outpatient Appointments and/or Community Contacts.