

Reference Number: FOI/2020/226
From: Commercial
Date: 12 August 2020
Subject: Catering and Vending Services

Q1 Vending Services

- a. Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?
- b. If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?
- c. Are the vending services on site managed by an external operated vending provider?
- d. If so, please provide details of the supplier of vending services along with details of contract start/end date.
- e. Are all products provided through the vending machines fully compliant with CQUIN guidelines?
- f. Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.
- g. The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.
- h. The amount of NET revenue generated through the vending machines in the financial year 2019/20.
- i. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.
- j. The amount of NET revenue generated through the vending machines in the financial year 2018/19.
- k. The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.
- l. Total rebate paid back to trust as a result of vending sales in the past five years.

A1 a. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.
This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 245:
<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the Category field and reference number into the Title field then click Search.
Select Download to open.

- b. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 005:
<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the Category field and reference number into the Title field then click Search.
Select Download to open.

- c. Response as per A1a.
- d. Response as per A1a
- e. Response as per A1b.
- f. Information not held – we do not routinely collate this information.
- g. Two, snack/cold drink combination
- h-l. Information not held – The Trust does not receive any income from vending machines.

Q2 Tabletop Coffee/Hot Beverage Machines

- a. Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?
- b. If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacture?
- c. Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?

- A2
- a. No, there are none in dining areas
 - b. One table top beverage machine located in Holly Suite. No contract agreement is in place at present as we are looking to review vending on site.
Make – Vitro S4 Manufacturer – Coffetek
 - c. Broderick Group Ltd

Q3 Ward Beverage Trolleys

- a. Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust?
- b. If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?
- c. What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?

- A3 a-c. No, the Trust does not have beverage trolleys on wards.