

Reference Number: FOI2021/223
From: Private Individual
Date: 23 June 2021
Subject: Outsourced services and the technology systems in use

Q1 Name of Organisation

A1 [Liverpool Heart and Chest Hospital NHS Foundation Trust](#)

Q2 What was the annual turnover and revenue (£m) of your organisation in 19/20 and 20/21?

A2 2019/20 - This information is available on our website, it can be found in our Annual Reports and Accounts:
<http://www.lhch.nhs.uk/about-lhch/performance-plans-and-publications/annual-reports-and-accounts/>

2020/21 - Information exempt under Section 22: information intended for future publication.

This information will be made available on our website, it will be included in our Annual Reports and Accounts for financial year 2020/21 due for publication September/October 2021:

<http://www.lhch.nhs.uk/about-lhch/performance-plans-and-publications/annual-reports-and-accounts/>

Q3 How many full-time employees make up your organisation's workforce?

A3 1267 full time employees as at 31st May 2021 excluding those on maternity leave, career break or out on external secondment

Q4 Do you currently outsource any employment/HR, finance or procurement services and if so which service and to who?

A4 Occupational Health (to Team Prevent), Payroll (to St. Helens and Knowsley NHS Trust) and Employee Assistance Programme services (to Mersey Care) are outsourced. Finance Ledger is outsourced to NHS Shared Business Services. Procurement all in house.

Q5 Does your organisation currently plan to outsource any corporate services in employment/HR, finance or procurement services in the future? If so, which one?

A5 Procurement services will be provided by Health Procurement Liverpool (a collaborative formed by LHCH, Alder Hey and The Walton Centre).

- Q6 What third-party technologies or suppliers does your organisation use for the following:
- a. HR (beyond ESR, i.e. Locum's Nest, Allocate, recruitment agency platforms/portals)
 - b. Learning and development (including e-learning portals)
 - c. Finance and accounting services (including your ERP solution)
 - d. Procurement services. (Including inventory and catalogue management)
- A6
- a. HR – Allocate HealthRoster software suite, including newly acquired expenses system (formerly Selenity)
 - b. We use ESR and Lectora for eLearning
 - c. We use Oracle NHS Shared Business Services for the finance systems.
 - d. Inventory – Omnicell; Catalogue – NHS SBS