

**Reference Number:** FOI2021/222  
**From:** Commercial  
**Date:** 23 June 2021  
**Subject:** Digital Dictation / Voice Recognition System

We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

System definitions:

- Digital Dictation - Device used to record audio and share recordings digitally.
- Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Q1 System type - Digital dictation  
a. Supplier name  
b. System name  
c. Date installed  
d. Contract expiration  
e. Notes

A1 a-c. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 258:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

d. The contract has been extended. The new expiration date is 2022-03-31

e. Information not held – not applicable

Q2 System type - Voice Recognition  
a. Supplier name  
b. System name  
c. Date installed  
d. Contract expiration  
e. Notes

A2 Information not held – the Trust does not currently use voice recognition software.

Q3 If applicable - Digital dictation devices

- a. can you let us know who supplies your digital dictation hardware devices?
- b. how many digital dictation devices does your trust have?
- c. when was the procurement date of the digital dictation devices?

A3 a-c. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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