

Reference Number: FOI2021/211
From: Commercial
Date: 18 June 2021
Subject: Telecommunications

- Q1 LAN –
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?

- A1
- a. Cisco
 - b. Intercity - expires April 2022
 - c. Information exempt under Section 31 – law enforcement, specifically section 31 (1) (a) relating to the prevention and detection of crime.

We have assessed the public interest in disclosure and believe the only factor for release would be openness and transparency, however the factors against release clearly outweigh this as release of the information would place the Trusts information systems and other related assets at risk of attack from hackers if released in to the public domain. This would have a major impact on the Trusts ability to maintain confidentiality, integrity and availability of systems and information and would severely disrupt services to our patients and would have a substantial impact on the Trusts reputation therefore causing financial loss and would damage the Trusts commercial interests.

Please note that while the Freedom of Information Act gives rights of public access to information held by public authorities it does not provide a right to actual copies of written material/original documents. Further FOI guidance is available on the ICO's website: www.ico.org.uk

- Q2 WLAN-
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?

- A2
- a. Cisco
 - b. Intercity – expired April 2022
 - c. As per A1c

- Q3 WAN-
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?

- A3
- a. N3
 - b. Hosted by Informatics Merseyside – Annual
 - c. Information not held – This is a national agreement

- Q4 Telephony-
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?

- A4
- a. Cisco
 - b. Clatterbridge – Expired June 2022
 - c. As per A1c

- Q5 Lines and calls – ISDN/SIP –
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?

- A5
- a. ISDN and SIP
 - b. ISDN – BT rolling Contract, SIP – Informatics Merseyside, expires April 2022
 - c. BT not contracted, SIP part of wider Service Level Agreement

- Q6 Pager Solutions-
- a. What solutions do you have in place?
 - b. Who is the incumbent and when does their contract expire?
 - c. Can we see a copy of their contract and tender response?
 - d. When do you plan to replace your pagers with a Digital Solution?

- A6 a, b, d. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2021 Disclosure Log, please see FOI Request Ref: 192:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- c. As per A1c