

Reference Number: FOI/2019/204
From: Commercial
Date: 17 May 2019
Subject: IT Infrastructure for 2018/19

Q1 Can you update the attached spreadsheet where we ask about your trust's general IT infrastructure please?

Digital Health Intelligence continues to deliver free research access to the NHS and as part of this, we are updating our IT infrastructure data held on your organisation for financial year 18/19.

For the questions about services/products, please state whether you have the service/product or not on the spreadsheet within the attached workbook. If you do have the service/product, please write the supplier name.

Q1 What is your organisation's IT spend in FY18/19 and projected for FY19/20?

Q2 Does your organisation outsource any or all of its IT infrastructure?

Q3 What elements of your IT infrastructure are managed by a cloud provider?

Q4 Does your organisation plan to move to a cloud-based service in the next 2 years?

Q5 What percentage of your servers are virtualised and what virtualisation platform do you use?

Q6 How does your organisation manage data storage?

Q7 How many servers does your organisation have and are these owned or leased?

Q8 Please specify your organisation's network suppliers, annual spend and contract renewal dates

Q9 Please outline the extent of your trust's WiFi coverage?

Q10 Does your organisation have a BYOD or CYOD policy?

Q11 What mobile device management (MDM) software does your organisation use?

Q12 Does your organisation have a mobile threat prevention solution?

Q13 What devices are used by your organisation?

Q14 What video/web conferencing software does your organisation use?

Q15 What desktop operating system software is used by your organisation?

Q16 What personal office productivity software is run by your organisation?

Q17 Does your organisation use NHSmail or a locally hosted email system?

A1-17 [See attached - FOI2019204 - Liverpool Heart and Chest Hospital NHS Foundation Trust](#)