

**Reference Number:** FOI2021/193  
**From:** Press/Media  
**Date:** 03 June 2021  
**Subject:** Incidents Involving Security Staff in an Acute Trust Setting

- Q1 Do you employ your own security staff or are they supplied by an external provider?
- A1 [The Trust employs its own security team.](#)
- Q2 Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?
- A2 [Zero](#)
- Q3 Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?
- A3 [Information not held - Liverpool Heart and Chest Hospital is a specialist adult cardiothoracic centre and does not have an Accident and Emergency department.](#)
- Q4 Are all these incidents logged and, if so, what system does your Trust use - eg: DATIX
- A4 [Information not held – as per A2 above. If these incidents were to occur, they would be reported via Datix](#)
- Q5 How were these incidents described; eg: physical, verbal, restraint etc ...
- A5 [Information not held – as per A2 above](#)
- Q6 Year on year, and for the past three years, how many of these incidents were investigated?
- A6 [Information not held – as per A2 above](#)
- Q7 Year on year, and for the past three years, what were the outcomes of these investigations?
- A7 [Information not held – as per A2 above](#)