Reference Number:	FOI2021/192
From:	Other
Date:	03 June 2021
Subject:	Replacement of pagers (bleeps) in the NHS

Q1   As at 31 May 2021, how many pagers were in use in your Trust?

A1   240

Q2   For the financial year ending 31 March 2021, what is the total annualised cost of pagers (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?

A2   Total cost £8,600.83
  • Installation of system £5,000.83
  • Equipment Bleeps £3,600.00

Q3   What stage of procurement and implementation is your Trust currently at and what are the achieved and proposed times for the various steps (e.g. business case approved, tender issued, contract awarded, implementation started, test system is live/user acceptance testing, deployed system is live)?

A3   The Trust is currently under contract with Liverpool University Hospitals Foundation Trust for use of their paging system. No plans are currently in place to alter this arrangement.

Q4   If a contract has been awarded, which pager replacement system has your Trust selected?

A4   Information not held - no contract has been awarded

Q5   What additional features does your proposed (or implemented) pager replacement system have, compared with previous capability? (e.g. integration with electronic patient record)

A5   Information not held – as per A4 above

Q6   How many *users* and how many *devices* will the pager replacement system have?

A6   Information not held – as per A4 above

Q7   What is the estimated total annualised cost of the replacement system (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)?

A7   Information not held – as per A4 above

Q8   Will the trust retain some pagers for *emergency* communications or will emergency communications be handled by the pager replacement system? If some pagers are being retained, how many?

A8   Information not held - Unknown at present

Q9   If the pager replacement system fails, what will be used as a backup system? (e.g. do you have plans to use staff personal devices?)

A9   Ideas are currently being trialled for back up systems but no decision has yet been made.

Q10   Is the Trust on course to phase out pagers for *non-emergency* communications by 31 December 2021? If not, by when?

A10   As of this date the Trust will remain under contract with Liverpool University Hospitals Foundation Trust and will follow the trajectory of their system for the span of the contract.

Q11   Is there a benefits realisation plan or post-implementation monitoring plan in place?

A11   No, not currently