

**Reference Number:** FOI/2020/187  
**From:** Private Individual  
**Date:** 15 July 2020  
**Subject:** Lone Worker Solutions

**Q1** How many lone workers does your organisation have?

**A1** 77

Please note we have several areas that have lone workers however not all of the areas have deployed lone worker devices for a variety of reasons. For instance security staff who are classed as lone workers do not have lone worker devices as they carry radios and mobile phones. Community staff are classed as lone workers and have lone worker devices and/or mobile phones.

**Q2** Do you have an existing contract in place with a lone worker solutions supplier?

**A2** Yes

**Q3** If Yes:

- a. How many devices do you have in place?
- b. What type of device / app is deployed to staff?
- c. What was the total value of the contract awarded?
- d. What is the price per unit?
- e. What date was the contract started?
- f. What date does the contract end?
- g. Is there a potential extension applicable to this existing contract? If so, how long is it?
- h. We you or have you applied that extension?
- i. Who is your current supplier?
- j. Was this contract accessed via a Framework?
- k. When you go back out to market will you do this independently or via a framework?
- l. Who is responsible for reviewing the market prior to next contract agreement?

**A3**

- a. 80
- b. Keyfob device
- c. £29,904.00 for 5 year contract
- d. £6.23 per month
- e. 01/05/2020
- f. 31/04/2025
- g. None agreed
- h. Information not held – not applicable as per e.
- i. Reliance Protect
- j. No
- k. Both – all options will be explored
- l. LHCH Security Manager

Q4 If No:

- a. Please provide the name, email address and contact number of the person(s) responsible for health, safety and risk management of your staff?

A4 Not applicable as per A3