

**Reference Number:** FOI/2020/186  
**From:** Private Individual  
**Date:** 15 July 2020  
**Subject:** IT Department Staffing

Q1 How many staff do you currently employ within the trust?

A1 1815

Q2 How many staff do you currently employ within the IT team?

A2 2.0 WTE

Q3 Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?

A3 Nothing currently planned

Q4 How many networked Endpoints do you currently manage within your IT estate?

A4 2100

Q5 Are you Cyber Essentials/CE+ accredited?

A5 Currently engaged with the national Cyber support team to achieve CE+ before March 2021

Q6 How many IT support/request tickets are processed per month?

A6 Information not held – not applicable – IT servicedesk is provided by a partner organisation

Q7 What is the name, job title, and department contact email address of for:

- a. \*CIO / IT Director
- b. \*Head of IT

A7 a. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 183:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

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- b. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2020 Disclosure Log, please see FOI Request Ref: 125:

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