

Reference Number: FOI2021/181
From: Private Individual
Date: 25 May 2021
Subject: System Usage

Q1 Please can you confirm what system you currently use for the below and whether there are current plans to change them:

- a. Risk Assessment and Management
- b. Incident Report
- c. Safety Alert Reporting
- d. Claims
- e. Complaints
- f. PALs Queries
- g. Mortality and/or Medical Examiner Reviews
- h. Audit
- i. CQC and/or External Reviews
- j. Action Plans

- A1**
- a. Athena. No plans to change
 - b. Datix. No plans to change
 - c. Central Alerting System (CAS). This is a nationally used system and as such no plan to change.
 - d. Datix. No plans to change
 - e. Datix. No plans to change
 - f. Datix. No plans to change
 - g. Information not held – No specific system in use
 - h. In house systems and Perfect Ward App. No plans to change.
 - i. Information not held – No specific system in use
 - j. Information not held - No specific system in use