

**Reference Number:** FOI202223/179  
**From:** Private Individual  
**Date:** 15 August 2022  
**Subject:** Use of Robotic Process Automation, spend and suppliers

**Q1** Does your Trust currently use RPA (Robotic Process Automation)?

**A1** Liverpool Heart & Chest is developing their first RPA process with a view to launch the process in September 2022.

**Q2** Which departments within your Trust currently use RPA?

**A2** The team are developing automation processes for the Outpatient's Administrative team, with participation from HR & Finance planned in later phases of the project.

**Q3** Which commercial partner is your Trust currently using?

**A3** Blue Prism

**Q4** Is the Trust intending to expand the use of RPA?

**A4** As above, the project will target processes in HR & Finance as the project progresses.

**Q5** Total Budget spent on RPA?

**A5** £365,333

**Q6** Forecasted investment in RPA?

**A6**

Financial Year	Oct-March 22	April 22-Mar 23	April 23-Mar 24	April 24-Mar 25	April 25-Mar 26	April 26-Mar 27	TOTAL
Cost of Product (Exc VAT)	£79,140	£78,410	£98,758	£109,025	£109,025	£109,025	£583,383

**Q7** Which departments have been identified for RPA projects?

**A7** Outpatients, Finance, Human Resources, Community Services