

Reference Number: FOI/2020/179
From: Commercial
Date: 01 July 2020
Subject: Procurement of Robotic Process Automation (RPA)

Q1 Please can you advise whether your Trust has procured Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.

A1 [None to date and none planned for 2020/21 FY.](#)

Q2 If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust? How many hours have been saved?

A2 [Information not held - Not applicable as per A1](#)