

Reference FOI/2019/173

Number:

From: Commercial

Date: 26 April 2019

Subject: Phishing/scam emails

- Q1 Breakdown of the number of reports of 'phishing'/ scam emails reported to your trust over the last three financial years
- We do not routinely collate or hold this information centrally as part of its management or performance data. This is however under development.

We can provide figures relating to the number of reported incidents of unsolicited emails being received. These are as follows:

2016/17 9 2017/18 22 2018/19 35

- Q2 Additionally, if possible, could you provide some detail on the nature/categories of the reports? E.g. scam email, request for money etc.
- A2 SPAM capture
- Q3 And any information on financial losses from the public due to these incidents?
- A3 Nil financial losses