

Reference Number: FOI202223/172
From: Commercial
Date: 09 August 2022
Subject: Number of sites, employees and IT staff. Details of IT management software and costs. Lead contact of future projects to replace software and lead contact of service delivery.

Q1 Number of Sites

A1 One; the Liverpool Heart and Chest Hospital NHS Foundation Trust is a single site hospital

Q2 Number of Employees

A2 As of the 31st July 2022:

	Contracted WTE	Head Count
LHCH	1729.58	1979.9
Hosted Services	97.4	105.2
Total	1826.98	2085.1

Q3 Number of IT Staff

A3 60

Q4 The name of your current IT Service Management Software and the company that supplies it

A4 Outsourced Service Desk

Q5 The length of your current contract for this Software / Service

A5 1 year

Q6 The date that this contract expires, and whether you intend to change it

A6 March 2023 - we do not intend to change it

Q7 The cost per annum

A7 £250k

Q8 The total cost of the contract

A8 £250k

Q9 The lead person to contact about any future projects to review or replace this Solution / Service (name + email + direct phone number if possible)

A9 Leanne Fearnehough - leanne.fearnehough@alderhey.nhs.uk, 0151 228 4811

Q10 The person responsible for the delivery of this service (name + email + direct phone number if possible)

A10 Leanne Fearnehough - leanne.fearnehough@alderhey.nhs.uk, 0151 228 48110151 228 4811

If this solution is currently on Premise, please could you also provide the following information:

Q11 Do you have a cloud migration strategy?

A11 No

Q12 If so is there specific budget allocated to this?

A12 Not applicable, as per A11 above

Q13 Would you be looking to move to a cloud service at the end of the current contract?

A13 No