

**Reference Number:** FOI202223/160  
**From:** Private Individual  
**Date:** 02 August 2022  
**Subject:** Contracts and spend for facilities management services

- Q1 Office and building cleaning** – Service contract that is focused around office, commercial and building cleaning services.
- Supplier/Provider of the services
  - Total Annual Spend – The spend should only relate to each of the service contracts listed above.
  - A description of the services provided under this contract please includes information if other services are included under the same contract.
  - The number of sites the contract covers
  - The start date of the contract
  - The end date of the contract
  - The duration of the contract, please include information on any extensions period.
  - Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
- A1** Information not held – Office and building cleaning is managed in-house, not by a third party supplier
- Q2 Lift service and maintenance** – Service contract for lift service and maintenance.
- Supplier/Provider of the services
  - Total Annual Spend – The spend should only relate to each of the service contracts listed above.
  - A description of the services provided under this contract please includes information if other services are included under the same contract.
  - The number of sites the contract covers
  - The start date of the contract
  - The end date of the contract
  - The duration of the contract, please include information on any extensions period.
  - Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
- A2**
- Allied Lift Services
  - £26,275
  - Lift Servicing and Maintenance
  - One – Liverpool Heart and Chest Hospital is a single site Trust
  - 1 April 2019
  - Information not held – This is a rolling contract
  - Information not held – This is a rolling contract
  - Head of Facilities – Sharon Hindley [Sharon.Hindley@lhch.nhs.uk](mailto:Sharon.Hindley@lhch.nhs.uk) 0151 600 1695
- Q3 Food** – Service contract that is focused around catering services.
- Supplier/Provider of the services

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
- c. A description of the services provided under this contract please includes information if other services are included under the same contract.
- d. The number of sites the contract covers
- e. The start date of the contract
- f. The end date of the contract
- g. The duration of the contract, please include information on any extensions period.
- h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address

- A3
- a. Medirest
  - b. £995,890
  - c. Catering services
  - d. One – Liverpool Heart and Chest Hospital is a single site Trust
  - e. 1 October 2018
  - f. 30 September 2023
  - g. Five years with option to extend 24 months
  - h. Head of Facilities – Sharon Hindley [Sharon.Hindley@lhch.nhs.uk](mailto:Sharon.Hindley@lhch.nhs.uk) 0151 600 1695

- Q4 **General waste services contracts** – The organisation's primary general waste service contract.
- a. Supplier/Provider of the services
  - b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
  - c. A description of the services provided under this contract please includes information if other services are included under the same contract.
  - d. The number of sites the contract covers
  - e. The start date of the contract
  - f. The end date of the contract
  - g. The duration of the contract, please include information on any extensions period.
  - h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address

- A4
- a. Provider is B&M Waste Services however we have a service agreement with Liverpool University Hospitals NHS Foundation Trust who manage the contract
  - b. £124,344
  - c. General waste services
  - d. One – Liverpool Heart and Chest Hospital is a single site Trust
  - e. 1 April 2020
  - f. 31 March 2023
  - g. 3 years with a 2 year roll over
  - h. Head of Facilities – Sharon Hindley [Sharon.Hindley@lhch.nhs.uk](mailto:Sharon.Hindley@lhch.nhs.uk) 0151 600 1695

- Q5 **Laundry services** - Where clothes and linen can be washed and ironed.
- a. Supplier/Provider of the services
  - b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
  - c. A description of the services provided under this contract please includes information if other services are included under the same contract.
  - d. The number of sites the contract covers
  - e. The start date of the contract
  - f. The end date of the contract

- g. The duration of the contract, please include information on any extensions period.
- h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address

- A5
- a. Elis UK Limited
  - b. £206,958
  - c. Linen and laundry services
  - d. One – Liverpool Heart and Chest Hospital is a single site Trust
  - e. 1 April 2022
  - f. 30 March 2025
  - g. Three years with an option to extend 24 months
  - h. Head of Facilities – Sharon Hindley [Sharon.Hindley@lhch.nhs.uk](mailto:Sharon.Hindley@lhch.nhs.uk) 0151 600 1695