

Reference Number: FOI202223/156
From: Private Individual
Date: 28 July 2022
Subject: Temporary staff management, use of Master Vendor and Direct Engagement

- Q1 Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff?
- If so, please state which arrangement is in place
 - What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.
 - As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?
 - Please provide the contract start and end date for the supplier (dd/mm/yy)

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2022 Disclosure Log, please see FOI Request Ref: 058:
<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- Q2 Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)
- What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)
 - Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable
 - Please provide the contract start and end date for the DE supplier (dd/mm/yy)
 - How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?

A2 a. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- b. Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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- c. Start: 17/09/2018 End: 16/09/2022

- d. £426,545

Q3 Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

- Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.
- Please provide the contract start and end date for this provider (dd/mm/yy)

A3 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2022 Disclosure Log, please see FOI Request Ref: 079:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q4 Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

- Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
- Please provide the contract start and end date for each bank supplier (dd/mm/yy)
- How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?

A4 The Trust does not outsource management of its bank staff.

The digital solution used in house is provided by Allocate

- Allocate is used for Medical, Nursing and HCA, AHP's and Health Science staff and non-clinical staff
- Start date 01/10/2021 end date 24/11/2023
- £121,976.40