

Reference Number: FOI2021/153
From: Press/Media
Date: 30 April 2021
Subject: Amount the trust has lost to fraud and scams for the last five years

Q1 For each fraud or scam of more than £500 for the last five years the nature of the fraud or scam, particularly:

- a. The date the money was lost
- b. How much was lost
- c. How the money was lost - the precise methodology the scammers used
- d. What efforts were made to reclaim the lost funds
- e. How successful those efforts were.
- f. Who the perpetrator was, if that is known

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- a. 31 July 2019 and 1 August 2019
- b. £7,353.23 and £9,141.36
- c. Phishing email and the individuals have not been able to or did not change their bank details in time.
- d. Attempts were made to stop the payments. However it was too late to do so. A case was subsequently opened with Action Fraud. Details were also relayed to local IT Security and MIAA Counter Fraud at the time, with escalation to Senior Management and Finance colleagues. Liaison with Merseyside Police to support investigations.
- e. Funds were unrecovered
- f. Unknown