

Reference Number: FOI2021/112
From: Private Individual
Date: 12 April 2021
Subject: Number of patient-safety incidents and Handover systems information

Q1 How many patient-safety incidents reported in your trust during the last 3 years were attributed to problems of communication during handover?

A1 There have been 55 incidents between April 2018 and March 2021 relating to communication during handover.

Q2 What systems does your trust use to support staff in the handover of critical patient information between shifts?

A2 We have bedside handovers from nurse to nurse where the electronic records, prescription charts and observation charts are talked through together. The medical staff have handovers of all patients at 8am and 8 pm again at the bedside. We have weekly MDT where all ITU patients are discussed and a weekly Intensivist meeting again were all Critical Care patients are discussed.

Q3 What systems does your trust use to support the process of patient handover and referral between clinical team?

A3 Handover is currently on paper.

Referrals are verbal and electronic. The systems we use for the electronic patient records (EPR) is Sunrise Clinical Manager, provided by Allscripts.

Q4 A. How many of these systems are fully manual (paper, email, whiteboards, etc)
B. How many rely on manual entry to word-processing or spreadsheet documents
C. How many are fully integrated to the trust's Electronic Patient Record system?

A4 A. None
B. None
C. All