

Reference Number: FOI202324//095
From: Private Individual
Date: 30 May 2023
Subject: Provider of laptops and PC's and contract information

Q1 Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,

- a. Who is the current provider?
- b. Is it contracted? If so, when does their contract end?
- c. Which OEM do you use?
- d. How many laptops and desktops are there in your estate?
- e. How many users do you have?
- f. Who is the named person and their role in your organisation in charge of procurement for IT?
- g. What is your buying/refresh cycle?
- h. What is your annual spend on IT hardware such as laptops/desktops?
- i. How would you rate their service delivery on a scale of 1-10?

A1

- a. CDW
- b. No
- c. Mixture of Dell, HP, Lenovo
- d. 646 Laptops 1104 PC/ Desktops
- e. 1700
- f. David Reilly, Assistant Chief Digital Information Officer – Delivery and Assurance
- g. 3-5 years
- h. £1,500,000. Please note, this is the total IT spend for the Trust and includes Hardware (eg laptops/Desktops) and Infrastructure (eg Cloud), as well as spend on external organisations providing services to the Trust.
- i. Information not held - having considered this questionnaire we do not deem that it meets the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'

Q2 Do you have an internal IT Department?
a. How many members does this department have?

A2 Yes
a. 150 staff members. However, this is part of a joint integrated service with another Trust. Therefore, this figure covers two NHS Trusts.

Q3 Do you outsource any IT managed services? If so, who to?
a. How long is this contract?
b. How would you rate their service delivery on a scale of 1-10?

A3 Yes, Network Management to Intercity Technology and Service Desk to iMerseyside
a. Network management 3 years and service Desk rolling 12 months
b. Information not held - having considered this questionnaire we do not deem that it meets the criteria for a valid request for information under the FOIA, as it is

asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'

Q4 Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?

A4 Yes, we use either Crown Commercial Service (CCS) or NHS Shared Business Service (SBS)