

Reference Number: FOI2021/086
From: Private Individual
Date: 17 March 2021
Subject: Procedures around Whistleblowing 2019-2020

Q1 How many reports did you receive from whistleblowers in 2019 and in 2020?

A1 The Trust reports in financial years:-
2019/20 – Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in the FTSU annual report in the April 2020 Board paper pack. <https://www.lhch.nhs.uk/about-lhch/our-board-of-directors/board-of-directors-meetings-2020/>

2020/21 – Information exempt under Section 22: information intended for future publication. The 2020/21 FTSU annual report will be published at end of April as part of the Board papers pack.
<https://www.lhch.nhs.uk/about-lhch/our-board-of-directors/board-of-directors-meetings-2021/>

Q2 How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers?

A2 14 members of the FTSU team are permitted to take reports this includes Executive Lead, Guardian and Champions (Support Team)

The Trust does not currently collate training information for the FTSU support team members however both the Executive Lead and Guardian are trained.

Q3 What training have the people in question number 2 received in whistleblowing?

A3 Executive Lead and Guardian have completed the Freedom to Speak Up Introductory training provided by the National Guardian Office

Champions complete the Health Education England's Speak-Up Core online training.

Q4 What cost, if any, was there for this training?

A4 No cost.

Q5 Which organisation delivered each course?

A5 National Guardian Office and Health Education England.

Q6 What is the name of the person that arranged this training and what is their email address?

- A6 The National Guardian Office arranged training for the Executive Lead and Guardian – enquiries@nationalguardianoffice.org.uk
- Champion training arranged by our FTSU Guardian – Peris.Widdows@lhch.nhs.uk
- Q7 What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?
- A7 Staff can raise concerns to the FTSU Team in person, in writing (including email) or by phone.
- Q8 What are the email addresses for the people authorised to receive whistleblower reports?
- A8 No generic email addresses for reporting concerns, concerns reported to personal Trust email addresses:-
FTSU Executive lead – lucy.lavan@lhch.nhs.uk
FTSU Guardian – Peris.Widdows@lhch.nhs.uk
FTSU Champions – exempted under Section 40: Personal information of Freedom of Information Act.
- Q9 How many whistleblowers have left the organisation within 12 months of making a report?
- A9 Information not held – FTSU works on a confidential basis and we do not routinely hold this information as part of our central management information.
- Q10 How many whistleblowers have made an allegation of 'detriment' against your organisation?
- A10 One.