

Reference Number: FOI2021/082
From: Private Individual
Date: 11 March 2021
Subject: Pest Control callouts 2020

Q1 In the last calendar year (2020) how many times did you call out a specialist pest control agency to deal with pest/rodent incidents at any of your hospital premises?

A1 94

Q2 For the month of May 2020 and the month of November 2020 please provide me with copies of any reports that were completed by any pest control worker/agency explaining what the problem was, where it was and how they dealt with it.

A2 Please see attached – *FOI2021082_Redacted*

Staff names exempted under Section 40: Personal Information.

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P40112006	WAH66753

Address of Service Delivery:

Liverpool Heart + Chest Hospital

NHS Trust

L14 3PE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
27-11-20	15.15	16.30
Visit Type	Follow Up Due	Days to Follow Up
Call out	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	0
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used	Qty Used	
Indoxiacarb CyPermethrine	5gms 2LT	

SERVICES DELIVERED	Pest control service
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Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

A call out service was carried out today for reports of cockroach activity in the yellow room and printing room of the research dept. On arrival staff reported seeing a few cockroaches in printing room + yellow room so some gel bait was applied to cracks and crevices and all other areas of research dept was treated with a residual insecticidal spray.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests	Cockroaches in research dept
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Status of Hygiene	No issues
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Status of Proofing	wall/floor junctions in yellow room need sealing to prevent cockroaches accessing this area
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Technician Name:		Client Name:	
Tech Staff Number:		Signature:	

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	WA465535 WA465784

Address of Service Delivery:

Liverpool Heart & Chest Hospital

NHS Trust

L14 3PE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
18-11-20	15.00	17.15
Visit Type	Follow Up Due	Days to Follow Up
Call out	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	0
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used		Qty Used
Cypermethrine		3LT

SERVICES DELIVERED

Pest Control Service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

A call out service was carried out today for reports of cockroaches in research dept. All areas were treated with a residual insecticidal spray.

A call out service was carried out today for reports of cockroaches in 2nd office at front entrance. All offices were treated with a residual insecticidal spray.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests

Cockroaches in research dept & offices

Status of Hygiene

Status of Proofing

Technician Name:

Client Name:

Tech Staff Number:

Signature:

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	FD181954

Address of Service Delivery:

LHC1-1

Liverpool

L14 3PE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
16.11.20	8 45	9.40
Visit Type	Follow Up Due	Days to Follow Up
R+FU	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	3-5
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used		Qty Used
Brodifacoum		8

SERVICES DELIVERED	Pest Control Service
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Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

Routine Service carried out. all baits checked and serviced. Rat activity found around porter cabins. bait replenished with rodenticide and areas will continue to be monitored.

Cherry Ward - No further activity found or reported

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests	Rats - Porter cabins
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Status of Hygiene	
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Status of Proofing	
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Technician Name:		Client Name:	
Tech Staff Number:		Signature:	

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P04011 2006	FB464306

Address of Service Delivery:

Liverpool Heart & Chest Hospital

NHS Trust

L14 3FE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
10-11-20	11.10	11.50
Visit Type	Follow Up Due	Days to Follow Up
Follow up	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	0
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used	Qty Used	
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SERVICES DELIVERED

Pest control service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

A follow up visit was carried out today to check for any external rat activity around the exec Portakabins. On inspection no sign of any activity could be found on any back ports around this area, these will be checked again next routine visit.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests

no Pest activity found

Status of Hygiene

Status of Proofing

Technician Name:

Client Name:

Tech Staff Number:

Signature:

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	WA464306

Address of Service Delivery:

Liverpool Heart + Chest Hospital

NHS Trust

L14 3LE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
5.11.20	14:00	15:45
Visit Type	Follow Up Due	Days to Follow Up
Callout	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	3-5
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used		Qty Used
BOD. Acaum		x 6

SERVICES DELIVERED

Pest control service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

A call out service was carried out today for reports of rat activity under the exec cabins. On arrival staff reported rats under the Portakabins. So 2x external bait boxes were placed around Portakabins and these will be checked again in 3-5 days to monitor the situation.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests

Reported rat activity under exec Portakabins

Status of Hygiene

Building work is being carried out in this area so probably disturbed rodents.

Status of Proofing

External

Technician Name:

Client Name:

Tech Staff Number:

Signature:

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	FC181954

Address of Service Delivery:

LHC 1-1

Liverpool

L14 3PE

Date of Visit	Time In	Time Out
2.11.20	8.30	9.10
Visit Type	Follow Up Due	Days to Follow Up
F.U	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	5-7
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used		Qty Used
None required		

For COSHH information go to
www.pestokill.co.uk/pest

SERVICES DELIVERED	Pest Control Service
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Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

Follow up carried out to check kitchen + day room for any fresh mouse activity, on today's check there were no fresh droppings, no bait take and nothing found on traps. Staff on shift not aware of any reported sightings since last visit.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			
External			

Status of Pests	No fresh activity
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Status of Hygiene	old droppings behind fridges in main kitchen
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Status of Proofing	
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Technician Name:		Client Name:	
Tech Staff Number:		Signature:	

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	WA441564

Address of Service Delivery:

LHC1-1
Liverpool
L14 3PE

Date of Visit	Time In	Time Out
29.5.20	16 30	17 00
Visit Type	Follow Up Due	Days to Follow Up
Call out	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	—
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used	Qty Used	
Imidacloprid	2g	

Client Ref/
Order

SERVICES
DELIVERED

Pest Control Service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

Call out - Ants.
Ants found in hygiene services,
gel bait applied to cracks and
crevices, and insect monitors.

Status of Pests	Reason:
	Ants -
Status of Hygiene	Reason:
	/
Status of Proofing	Reason:
	/
TOTAL SCORE	TOTAL SCORE KEY 0 - Good standards or Not reviewed 1 - Localised or minor issues - review report 2 - Increasing issues found action required 3 - Major issues that need urgent attention 4 - Significant issues affecting the business

Technician
Name:

Client
Name:

Tech Staff
Number:

Signature:

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	WA 439798

Address of Service Delivery:

LHC H
Liverpool
L14 3PE

Date of Visit	Time In	Time Out
18.5.20	15 20	16.10
Visit Type	Follow Up Due	Days to Follow Up
Call Out	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	✓
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input type="checkbox"/>
Pesticide Used	Qty Used	
Deltasect	5 Lts	

Client Ref/
Order

SERVICES
DELIVERED

Pest Control Service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

Spray treatment carried out in Porters dept + Aspen suite. all wall floor junctions, cracks and crevices treated with a residual insecticide for cockroach control.

Status of Pests	Reason:
	Cockroaches
Status of Hygiene	Reason:
Status of Proofing	Reason:
TOTAL SCORE	TOTAL SCORE KEY 0 - Good standards or Not reviewed 1 - Localised or minor issues - review report 2 - Increasing issues found action required 3 - Major issues that need urgent attention 4 - Significant issues affecting the business

Technician
Name:

Client
Name:

Tech Staff
Number:

Signature:

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P40112006	WA439257

Address of Service Delivery:

Liverpool Heart & Chest Hospital

NHS Trust

L14 3PE

For COSHH information go to
www.pestokill.co.uk/pest

Date of Visit	Time In	Time Out
4-5-20	15.30	16.50
Visit Type	Follow Up Due	Days to Follow Up
callout	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	/
Has the status of the site been assessed (scored)		YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
Pesticide Used	Qty Used	
Cypermethrin Permethrin	2LT 200ml	

SERVICES
DELIVERED

Pest control service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

A call out service was carried out today for reports of cockroaches in the main corridor and flies in room of Cherry ward. Main corridor was treated with a residual insecticidal spray and drain flies in cherry ward were treated with a knockdown spray.

See digital report sheet for specific scores if applicable

Areas Inspected	Full	Partial	Notes / Specific area of concern
Internal			Cockroaches Main corridor Drain flies cherry ward
External			

Status of Pests	Cockroaches Main corridor Drain flies in cherry ward.
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Status of Hygiene	
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Status of Proofing	
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Technician Name:		Client Name:	
Tech Staff Number:		Signature:	

Treatment Report



CONTRACT NUMBER	WORKS NUMBER
P040112006	WA439060

Address of Service Delivery:

LHC1-1
Liverpool
L14 3PE

Date of Visit	Time In	Time Out
1.5.20	8 45	9 20
Visit Type	Follow Up Due	
Callout	YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
Has the status of the site been assessed (scored)		Days to Follow Up
YES <input type="checkbox"/> NO <input type="checkbox"/>		—
Pesticide Used	Qty Used	
Cypermethrin	1/2 LT	

Client Ref/
Order

SERVICES
DELIVERED

Pest Control Service

Prior to the service we have reviewed the risks associated with the site and our services being delivered

Treatment Detail:

Call out - Cockroaches.
Cockroach activity found in Nurse
specialist office. Spray treatment carried
out along wall floor junctions and cracks,
and crevices, using a residual insecticide.

Status of Pests	Reason:
	Cockroaches.
Status of Hygiene	Reason:
Status of Proofing	Reason:
TOTAL SCORE	<p>TOTAL SCORE KEY</p> <p>0 - Good standards or Not reviewed</p> <p>1 - Localised or minor issues - review report</p> <p>2 - Increasing issues found action required</p> <p>3 - Major issues that need urgent attention</p> <p>4 - Significant issues affecting the business</p>

Technician
Name:

Client
Name:

Tech Staff
Number:

Signature: