

Reference Number: FOI2021/077
From: Commercial
Date: 09 March 2021
Subject: Video Conferencing

- Q1 Do you have any video conferencing hardware? If so what manufacturer and model?
- A1 Yes. Polycom EagleEye Director with Sennheiser and USB Audio/video Sound bar and Polycom Videoconferencing for local and Trust wide MDT.
- Q2 Is there a support contract in place for this equipment?
- A2 Yes. We have a one year rolling service contract with the supplier.
- Q3 How many systems / meeting room systems do you have? Across how many sites?
- A3 Five meeting rooms on one site. Microsoft Teams is installed on all Trust laptops and desktops.
- Q4 What video conferencing platforms do you use with this video conferencing hardware?
- A4 MS Teams.
- Q5 What solutions are being used for Video Consultations at present? When is the next review of this contract?
- A5 MS Teams. No review is currently planned.
- Q6 Do you use a video conferencing platform for interoperability (i.e.. Teams to Zoom, Zoom to Webex etc)?
- A6 No.
- Q7 Does the organisation use Microsoft Teams for video conferencing? Has it's usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?
- A7 Yes MS Teams is used for video conferencing and has overtaken any tools previously in use.
- Q8 Who is in charge of the Video Conferencing Estate / Equipment? What is their email address?
- A8 Andrew Carter, Head of IT – Andrew.Carter@lhch.nhs.uk