

FOI/2020/070 Reference Number: From: Private Individual Date: 19 February 2020 Subject: **Instant Messaging Apps** Q1 Does the Trust use (or allow) the use of instant messaging apps for the processing of patient identifiable data? If yes A1 The Trust does not deploy a specific messaging app nor does it provision for the use of any messaging app. The forthcoming digital strategy has a stated ambition to deploy such a solution. Which messaging app(s) do you use? Q2 A2 Information not held – not applicable as per A1 above Has a DPIA been completed? (if yes please include a copy in your response) Q3 A3 Information not held – not applicable as per A1 above Has a risk assessment been completed? (if yes please include a copy in your response) Q4 Information not held – not applicable as per A1 above A4

Please include any policies or SOPs that detail how the apps are used

Information not held – not applicable as per A1 above

Q5

A5