

**Reference Number:** FOI202223/037  
**From:** Private Individual  
**Date:** 29 April 2022  
**Subject:** Policies and procedures around PCR testing, LFT testing, refusal of treatment due to non-compliance with covid-19 testing and visiting guidance

I am writing today to request a freedom of Information in regards to the following questions for the Year:

- 2020
- 2021
- 2022

Q1 Can Clinical Manager/Administrative personnel refuse a patient treatment/surgery under any reason? And who makes a decision for denying treatment/surgery?

A1 [No. We do not refuse surgery; indications for and priority are clinically considered decisions in partnership with family and are not made by Manager or admin staff](#)

Q2 Can the hospital refuse a patient treatment/surgery for refusing to do a PCR test?

A2 [No all treatment is considered on clinical presentation](#)

Q3 How many patients have been refused treatment or surgery for not doing a PCR test?

A3 [Zero](#)

Q4 Can the hospital refuse a patient treatment or surgery for refusing to do a LFT test?

A4 [No all treatment is considered on clinical presentation](#)

Q5 How many patients have been refused treatment or surgery for not doing a LFT test?

A5 [Zero](#)

Q6 Can the hospital refuse a patient treatment/surgery for refusing to wear a face mask?

A6 [No all treatment is considered on clinical presentation](#)

Q7 How many patients have been refused treatment or surgery for not wearing a face mask?

A7 [Zero](#)

Q8 Can the hospital refuse a patient treatment or surgery for not wearing a visor?

A8 [No all treatment is considered on clinical presentation](#)

Q9 How many patients have been refused treatment or surgery for not wearing a visor?

A9 Zero

Q10 What is the difference between a face mask and a visor?

A10 Face mask is used for respiratory protection and visors are used for eye protection

Q11 Can the hospital refuse a patient request for a chaperone? And if so, Why? What is the protocol for access for a chaperone?

A11 The Trust has a Chaperone Policy; the Trust supports requests for a Chaperone and does not “refuse”

Q12 If a patient is staying in hospital, can the hospital deny visitation for this patient? If so, Why? What is the protocol for a patient to seek visitation rights?

A12 Current visiting arrangements are in line with NHSE/I guidance due to the covid pandemic

Q13 What are the protocols whereby the patient is refused treatment or surgery, who makes these decisions? And what happens next?

A13 We do not refuse surgery; indications for and priority are clinically considered decisions in partnership with the patient and their family

Q14 Every time a patient is referred to your hospital, how much money does the hospital receive for that patient?

A14 Information not held – The amount would vary due to several factors and for different types of referrals.

Q15 Would you also send the policies and procedures you have in place for face covering, visor, PCR testing, Lateral Flow Testing - what happens if a patient refuse these? Can you refuse treatment?

A15 Guidelines and procedures are current under review due to changing guidance provided by NHS England.

As per A2, all treatment is considered on clinical presentation.