

Reference Number: FOI202223/034
From: Private Individual
Date: 27 April 2022
Subject: Robotic Process Automation (RPA)/Intelligent Automation technology - suppliers, contract and spend information

Q1 Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

A1 Yes

Q2 If no:

- a. Are you intending on exploring the possible implementation of RPA technology in 22/23?
- b. Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?
- c. Which EPR does your organisation use?
- d. Which PAS does your organisation use?
- e. Which patient communication (appointment management tool) does your trust use?

A2 Not applicable, as per A1 above

Q3 If yes:

- a. Which RPA technology provider does your organisation currently use?
- b. Who is the project managing the RPA programme within your Trust, and what are their contact details?
- c. How many licenses are in place under your current contract?
- d. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?
- e. How many processes have you got live?
- f. What is the contract start date?
- g. What is the contract end date?
- h. Which EPR does your organisation use?
- i. Which PAS does your organisation use?
- j. Which patient communication (appointment management tool) does your Trust use?

A3

- a. BluePrism
- b. Staff names exempted under Section 40: Personal Information. Although the information relates to their public role and accountability for managing budgets, disclosure of names of all individuals may potentially have adverse consequences to the employees. Any names of staff that are available in the public domain are accessible via our website or previous FOI requests on our disclosure log.
<http://www.lhch.nhs.uk/>
<http://www.lhch.nhs.uk/About-Us/information-governance/DisclosureLog.aspx>
- c. Five
- d. Trustco Blue Prism: £344,664.00

Trustco ISOSEC Smartcard: £52,485.00

Royal Free London Consultancy Services: £30,000.00

- e. Zero
- f. 01/10/2021
- g. 31/03/2025
- h. Allscripts
- i. ICS
- j. Healthcare Communications