

Reference Number: FOI202324//024
From: Other
Date: 13 April 2023
Subject: Clinical coding use in EPR

Q1 Do you use an Electronic Patient Record (EPR)?

A1 Yes

Q2 If you do use an EPR which one do you use?

A2 Altera

Q3 When did you go live with your EPR?

A3 June 2013

Q4 How long did it take to bed in within your Clinical Coding Department/ trust?

A4 2-3 months

Q5 How user friendly is your EPR for your Clinical Coders?

A5 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q6 What systems were you using before?

A6 Paper Health Records

Q7 How helpful was the EPR training provided to Clinical Coders before go live?

A7 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q8 Is any paperwork still generated on wards that is required for Clinical Coding?

A8 Minimal

Q9 How did implementation go for Clinical Coding?

A9 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather

than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q10 What was done well?

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Q11 What could have been done better?

A11 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q12 What were your biggest challenges as a Clinical Coding Department relating to your EPR?

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Q13 What are still your biggest challenges as a Clinical Coding Department relating to your EPR?

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Q14 Has EPR impacted your Clinical Coding Departments KPI's – quality, backlog, engagement?

A14 No

Q15 What are the positives of your EPR system for your Clinical Coding Department?

A15 No more paper records, legible documentation, no case note tracking

Q16 Are there any negative impacts from your EPR for your Clinical Coding department?

A16 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q17 How are you tackling these?

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Q18 Did you have any Clinical Coding clerical support before EPR go live and do you have clerical support now?

A18 No, we had no clerical support before going live

Q19 Has the change been positive or negative for your Clinical Coding Department?

A19 Information not held - we do not deem that this question meet the criteria for a valid request for information under the FOIA, as it is asking for perspective and opinion rather than recorded data or information held by the Trust i.e. it does not 'describe the information being requested'.

Q20 Do you have you any advice for a Clinical Coding Department planning on purchasing the same EPR as you?

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Q21 Would you recommend other trusts select your EPR solution?

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