

Reference Number: FOI2021/023
From: Private Individual
Date: 25 January 2021
Subject: Contracts for Payment Solutions

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- a. Provision of online payment acceptance – e.g. online website payments or payment portals
- b. Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas
- c. Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- d. Provision of Direct Debit services
- e. Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- f. Merchant Acquirer services

A1 [Please see attached – FOI/2021/023](#)

	Current supplier/s names	Scope of current Contract	Contract End Date	Approximate date of your next sourcing/tender exercise	Annual Value of the Contract	Annual transactional volume & value, where known
Provision of online payment acceptance – e.g. online website payments or payment portals	SBS	AP & AR Service provider	Apr-26	Apr-26	Information not held - Part of a larger service contract; Component unknown	Information not held - This data is not routinely collated or recorded by the Trust
Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas	Worldpay	% Fee charge transation	Information not held - Rolling monthly arrangement in place		£15 terminal rental, % charge per card	
Provision of MOTO (Mail Order and Telephone Order) payment acceptance	SBS	AP & AR Service provider	Apr-26	Apr-26	Information not held - Part of a larger service contract; Component unknown	
Provision of Direct Debit services	Information not held - None in use					
Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)						
Merchant Acquirer services	Worldpay	% Fee charge transation	Information not held - Rolling monthly arrangement in place		£15 terminal rental, % charge per card	

Contact details of the member(s) of Staff responsible for payment collection:	Name: Tracey Sparks	Position: Head of Financial Management	Email: Tracey.Spark@lhch.nhs.uk
	Name:	Position:	Email: