

Reference Number: FOIAH2324//012
From: Private Individual
Date: 06 April 2023
Subject: Details of the Trust's use of PAS, EPR, RIS, Digital Dictation, Speech Recognition, Outsourced Transcription, Video Consultation

Q1 Do you use Digital Dictation? If yes, could you please answer the following questions:

- Name of the supplier & product?
- What procurement method (if any) was used to obtain this system i.e. what framework?
- The contract start date
- The contract expiry date
- Total contract value
- Is the product integrated with PAS or EPR?
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
- What is the person(s) email and telephone number?
- What would you like to see in this product that is currently not being delivered?

A1

- Bluewire – EPRO
- NHS Shared Business Services Framework Agreement SBS/20/SM/WCC/9423 – Digital Dictation, Speech Recognition and Outsourced Transcription Lot 4
- January 2023
- 2028
- (£) 500,000
- PAS system
- Vishal Luther – Consultant Chief Clinical Information Officer
- Vishal.Luther@lhch.nhs.uk,
- Information not held – this is not recorded information

Q2 Do you use Speech Recognition? If yes, could you please answer the following questions:

- Name of the supplier & product
- What procurement method (if any) was used to obtain this system i.e. what framework?
- The contract start date
- The contract expiry date
- Total contract value
- Is the product integrated with PAS or EPR?
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
- What is the person(s) email and telephone number?
- What would you like to see in this product that is currently not being delivered?

A2

- Bluewire – EPRO
- NHS Shared Business Services Framework Agreement SBS/20/SM/WCC/9423 – Digital Dictation, Speech Recognition and Outsourced Transcription Lot 4
- January 2023

- d. 2028
- e. (£) 500,000
- f. PAS system
- g. Vishal Luther – Consultant Chief Clinical Information Officer
- h. Vishal.Luther@lhch.nhs.uk
- i. Information not held – this is not recorded information

Q3 Do you use Outsourced Transcription? If yes, could you please answer the following questions:

- a. Name of the supplier
- b. What procurement method (if any) was used to obtain this system i.e. what framework?
- c. The contract start date
- d. Volume of letters per month
- e. Total contract value
- f. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
- g. What is the person(s) email and telephone number?
- h. What would you like to see in this product that is currently not being delivered?

A3 Information not held - The Trust does not currently or routinely utilise outsourced transcription

Q4 Do you use Video Consultation? If yes, could you please answer the following questions:

- a. Name of the supplier & product?
- b. What procurement method (if any) was used to obtain this system i.e. what framework?
- c. The contract start date
- d. The contract expiry date
- e. Total contract value
- f. Is the product integrated with PAS or EPR?
- g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
- h. What is the person(s) email and telephone number?
- i. What would you like to see in this product that is currently not being delivered

A4

- a. Attend Anywhere
- b. Cheshire and Merseyside – Digital Team lead a regional procurement network, which evaluated several Virtual Consultation suppliers across the NHS Procurement Frameworks. Each Trust were represented by digital and clinical teams and were asked to formally evaluate the solutions via a scoring framework.
- c. April 22
- d. April 24
- e. £51,000
- f. Yes
- g. Leila Brown, Associate Director Digital Transformation
- h. Leila.brown@alderhey.nhs.uk
- i. Information not held – this is not recorded information

Q5 What supplier(s) do you use for the following?

- a. PAS (Patient Administration System)
- b. EPR (Electronic Patient Record)

- c. eDMS (Electronic Document Management System)
- d. RIS (Radiology Information System)
- e. LIMS (Laboratory Information Management System)
- f. e-Correspondence (e.g. Docman))Hybrid Mail (e.g. Synertec)

- A5
- a. Phillips VUE
 - b. Altera
 - c. Hyland OnBase
 - d. Wellbeing CRIS
 - e. Information not held - laboratory services for the Trust are provided by Liverpool Clinical Laboratories.
 - f. Healthcare Communications