

**Reference Number:** FOI/2020/002  
**From:** Private Individual  
**Date:** 03 January 2020  
**Subject:** Contract information - Office and building cleaning; Lift service and maintenance; Food; General Waste and Laundry

Q1 I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

For each of the different contracts below, can you please provide me with all the information using the questions below

1. Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contract listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

A1 [See attached - FOI2020002](#)

Contract	1. Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.	2. Lift service and maintenance – Service contract for lift service and maintenance.	3. Food – Service contract that is focused around catering services.	4. General waste services contracts – The organisation's primary general waste service contract.	5. Laundry services where clothes and linen can be washed and ironed.
<b>1. Supplier/Provider of the services</b>	Information not held - not applicable (in house)	Allied Lift Services Ltd	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 067</p> <p><a href="http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/">http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</a></p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open.</p>	Service level agreement with Royal Liverpool Hospital who contract Veolia to remove General waste.	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232</p> <p><a href="http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/">http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</a></p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open.</p>
<b>2. Total Annual Spend – The spend should only relate to each of the service contract listed above.</b>	Information not held - not applicable	£49,048.46	£802,000	£53,000	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232</p> <p><a href="http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/">http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</a></p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open.</p>
<b>3. A description of the services provided under this contract please includes information if other services are included under the same contract.</b>	Information not held - not applicable	Routine maintenance, servicing and reactive maintenance	Catering services	General waste removal	Laundry services
<b>4. The number of sites the contract covers</b>	Information not held - not applicable	One	One	One	One
<b>5. The start date of the contract</b>	Information not held - not applicable	1st April 2019	01/10/2018	Annual review under SLA	01/05/2015
<b>6. The end date of the contract</b>	Information not held - not applicable	31st March 2020	30/09/2023	Annual review under SLA	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232</p>
<b>7. The duration of the contract, please include information on any extensions period.</b>	Information not held - not applicable	12-months rolling contract	Duration: 5-years extension: 24-month	Annual review under SLA	Duration: 5-years extension: 24-month
<b>8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.</b>	Sharon Hindley -Facilities Manager sharon.hindley@lhch.nhs.uk - Tel No 0151 600 1695	Adam Hope, Estates Manager - adam.hope@lhch.nhs.uk	Sharon Hindley -Facilities Manager sharon.hindley@lhch.nhs.uk - Tel No 0151 600 1695	Sharon Hindley -Facilities Manager sharon.hindley@lhch.nhs.uk - Tel No 0151 600 1695	<p>Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.</p> <p>This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232</p> <p><a href="http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/">http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/</a></p> <p>Enter the year into the Category field and reference number into the Title field then click Search. Select Download to open.</p>