

Reference Number: FOI/2020/160
From: Private Individual
Date: 01 June 2020
Subject: Staff Conflict Training

Q1 Do you offer Conflict Management training?

A1 Yes

Q2 Do you offer Breakaway training?

Q3 Do you offer Physical Intervention training?

Q4 Do you offer Soft Restraint training?

A2 -
A4 No

And for each of the above, please specify the following:

Q5 What is the average duration of these sessions?

A5 One hour for e-learning and two and a half hours face to face

Q6 Are these sessions provided in-house, or are they contracted?

A6 In-House

Q7 Which model of training do you deliver for this (e.g. GSA, NFPS)?

A7 CSTF (E-Learning)

Q8 Which staff groups receive this training?

A8 All staff groups

Q9 How many staff are trained annually for this course?

A9 600

Q10 How much is charged per head for this course?

A10 Zero cost