

Reference Number: FOI/2020/155
From: Private Individual
Date: 28 May 2020
Subject: Software Contracts

Q1 Software Category:

- a. ERP - Enterprise Resource Planning Software Solution
- b. CRM - Primary Customer Relationship Management (CRM) Solution
- c. HR and Payroll
- d. Finance

- A1
- a. Information not held – The Trust does not use any software that falls into this category
 - b. Information not held – The Trust does not use any software that falls into this category
 - c. Yes - Answers as below
 - d. Yes - Answers as below

Q2 Name of Supplier: Can you please provide me with the software provider for each contract?

- A2
- a. Information not held – As per A1
 - b. Information not held – As per A1
 - c. IBM
 - d. SBS

Q3 The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

- A3
- a. Information not held – As per A1
 - b. Information not held – As per A1
 - c. Oracle
 - d. Oracle

Q4 Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also include any modules included within the contract as this will support the categories you have selected in question 1.

- A4
- a. Information not held – As per A1
 - b. Information not held – As per A1
 - c. Nationally procured system inclusive of with full support, upgrade and maintenance.
 - d. All of the above is included within the contract

- Q5 Number of Users/Licenses: What is the total number of user/licenses for this contract?
- A5
- Information not held – As per A1
 - Information not held – As per A
 - No limit
 - No limit
- Q6 Annual Spend: What is the annual average spend for each contract?
- A6
- Information not held – As per A1
 - Information not held – As per A1
 - Information not held - Not known as the system is nationally procured for the NHS as a whole organisation.
 - £210,000
- Q7 Contract Duration: What is the duration of the contract please include any available extensions within the contract.
- A7
- Information not held – As per A1
 - Information not held – As per A1
 - Information not held - Not known as the system is nationally procured for the NHS as a whole organisation.
 - Six years, no extensions
- Q8 Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
- A8
- Information not held – As per A1
 - Information not held – As per A1
 - Information not held - Not known as the system is nationally procured for the NHS as a whole organisation.
 - 01/04/2020
- Q9 Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
- A9
- Information not held – As per A1
 - Information not held – As per A1
 - Information not held - Not known as the system is nationally procured for the NHS as a whole organisation.
 - 31/03/2026
- Q10 Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
- A10
- Information not held – As per A1
 - Information not held – As per A1
 - Information not held - Not known as the system is nationally procured for the NHS as a whole organisation.
 - Service review at client's discretion. Monthly or Quarterly. No designated contract review.

Q11 Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

- A11
- a. Information not held – As per A1
 - b. Information not held – As per A1
 - c. Workforce Systems Manager - Stuart.Jones@lhch.nhs.uk
 - d. Head of Procurement – Steven.Doran@lhch.nhs.uk