

Reference Number: FOI/2020/100
From: Commercial
Date: 13 March 2020
Subject: Telephony system; mobile phones & procurement

- Q1 Telephony System
1. What is your current telephony system?
 2. How many users of the telephony system?
 3. When is the contract up for renewal?
 4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
 5. The email address of the primary contact for this contract?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 503:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

- Q2 Mobile phones
1. Who is your current mobile phone provider?
 2. How many mobile connections?
 3. When is the contract up for renewal?
 4. How long do you contract for (24 or 36 months)?
 5. The email address of the primary contact for this contract?

- A2
1. O2
 2. 389 (including data only connections)
 3. April 2020
 4. 36 months
 5. Andrew.Carter@lhch.nhs.uk

- Q3 Procurement vehicles
1. Do you procure through the Networks Services 2 framework?
 2. Do you procure through the G-Cloud framework?

A3 We procure through whichever route is most appropriate to meet our needs at the time.