

Reference Number: FOI/2020/087
From: Private Individual
Date: 03 March 2020
Subject: Racist or Discriminatory Behaviour Toward Staff in 2019

Q1 Please tell me how many times your trust has logged an incident of racist or discriminatory behaviour from patients towards staff in 2019.

A1 Three

Q2 For the five most recent cases, please tell me:

- a) the job title of the member of staff against whom the behaviour was levelled
- b) a brief summary of the content of the complaint (e.g. patient said he didn't want a 'black doctor', raised his voice and used profanities)
- c) the action taken by the Trust

A2

- 1) Job title – staff nurse – verbal aggression towards female member of staff – patient had history of brain injury. Staff and patient were supported following appropriate guidelines
- 2) Job title – HCA – racist comment made to staff – manager spoke to patient who denied having made the comment. Staff member offered support.
- 3) Job title – staff nurse – racist comment made to staff – patient advised this behaviour is not acceptable and would not be tolerated. Staff member offered support.