

Reference Number: FOI/2020/081
From: Commercial
Date: 27 February 2020
Subject: Linen and Laundry Contract

Q1 Are your linen and laundry services outsourced?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q2 If so, who is your current linen and laundry service provider and from which laundry facility is it processed from?

A2 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232:

Q3 When does your contract with your existing linen service provider end?

A3 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 232:

Q4 Is there an option to extend the current contract?

A4 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Q5 If so, how long is the extension period?

A5 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Q6 Is the current linen and laundry service a bulk rental, fully managed or pack to ward service?

A6 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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Q7 What is the weekly volume of linen pieces required by your hospital/s (linen pieces including all items on linen hire and Trust owned)?

A7 Between 12, 000 – 13, 000*

Q8 What is the annual spend on linen services broken down by - rental linen, Trust owned linen, onsite distribution team?

A8 Total linen rental costs ££233k*

*information not held for requested breakdown, we do not hold the level of detail regarding volumes charged for the small quantity of Trust owned items; they are included in a Service Level Agreement (SLA) for a set service with another Trust.

Q9 Who is the key contact for the linen contract at your hospital(s) (name, position and email address)?

A9 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

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