

Reference Number: FOI/2020/089
From: Private Individual
Date: 05 March 2020
Subject: Never event in the last 10 years

- Q1 How many 'never events' have occurred at your trust over the past ten years? (please break this down by year and speciality department, and if possible also include information collected for 2020)
- Q2 Details for each of these 'never events'. What happened? Were there any contributing factors?
- Q3 How the issue was resolved for each? (i.e was there any compensation involved and if so what was the total amount paid in compensation for these 'never events' by year and over the past 10 years?)

A1-3 [See attached document - FOI2020089 - Never Events 06.03.2020](#)

Q4 Has NHS England (or another body) issued guidance or any other form of support to prevent the occurrence of 'never events' in the future?

A4 [Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'](#).

The Never Events policy and framework is published by NHS Improvement and can be found at:

<https://improvement.nhs.uk/resources/never-events-policy-and-framework/>

FOI - Never Events (2011 - Present)

Year	Speciality/Department	Description of Never Event	Comments
2012	Surgery	At post mortem, needle found in pericardium. Pathologist at this time confirmed that this was unrelated to the cardiac arrest or the death of the patient.	RCA performed. Letter before action received but didn't progress to a claim.
2013	Surgery	Wrong Site Surgery	RCA performed and learning identified.
2014	Surgery	Wrong site surgery	RCA performed and learning identified. Compensation request sent to Trust and settlement of £8,500 made.
2014	Surgery	Wrong Site Surgery	
2015	Surgery	Wrong implant	RCA performed and learning identified. Claim made and settlement in negotiation
2016	Cardiology	Wrong implant	RCA performed and learning identified. Claim made and settled as damages £10,000, costs £14,000
2017	Cardiology	Wrong implant	RCA performed and learning identified. Letter before action received. Not progressed to formal claim
2018	Cardiac/Thoracic Surgery	Patient connected to air instead of Oxygen.	RCA performed and learning identified
2019	Cardiac/Thoracic Surgery	Wrong site surgery	RCA performed and learning identified.