

Reference Number: FOI/2020/075
From: Commercial
Date: 21 February 2020
Subject: Translation services

Q1 Could I please request the total amount Liverpool Heart and Chest NHS Foundation Trust spent on translation services in the following financial years:
- 2016-17
- 2017-18
- 2018-19

In each year, please separately state the amount spent on interpreters/oral communication and the amount spent on written, translated material. If possible, please state separately the amount spent on translation services for the hearing impaired (i.e. BSL and braille)

A1 Costs for 2016-17:

£17,953.28 - BEACON LANGUAGES LTD (Translation & Interpreting Services)
£204.36 - LANGUAGELINE SOLUTIONS (Telephone Interpreting Service)
£1,692.00 - ACTION ON HEARING LOSS (Sign Language)

£19,849.64 – Total

Costs for 2017-18 and 2018-19:

Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 230:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>