

**Reference Number:** FOI/2020/036  
**From:** Private Individual  
**Date:** 29 January 2020  
**Subject:** Electronic Document Management and EPR Solutions

Q1 Does the trust currently have an Electronic Document Management System (EDMS) in place?

A1 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q2 If so, what EDMS is deployed?

A2 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

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Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q3 When was the system deployed?

A3 June 2013

Q4 When does the contract with the EDMS supplier end or when is the review date?

A4 Information not held – contracted as a third party supplier under the EPR contract; see below

Q5 What is the rough spend on the EDMS either annually or total contract value (TCV)?

A5 Information not held – contracted as a third party supplier under the EPR contract; see below

Q6 How was the EDMS procured, i.e. via framework and if so, which one?

A6 Information not held specific to EDMS; EPR procured under NHS SBS Framework

## Agreement for the Provision of Healthcare Clinical Information Services

Q7 Does the trust have an Electronic Patient Record (EPR) system in place?

A7 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

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Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q8 If so, what EPR is deployed?

A8 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2019 Disclosure Log, please see FOI Request Ref: 029:

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Q9 When was the EPR deployed?

A9 June 2013

Q10 What is the value of the EPR contract, either annually or total contract value (TCV)?

A10 £1,917,665

Q11 When is the current EPR contract due for renewal?

A11 June 2022

Q12 Does the trust store active physical patient files in-house or off-site

A12 Off-site

Q13 If off-site, who is the current storage provider?  
a. When is the contract due for renewal?

A13 Restore  
a. 28/02/2020

Q14 How many files/boxes are stored off-site

A14 10,163 Boxes

Q15 If physical files are stored on-site, roughly how many files/boxes are in the trusts library?

A15 Information not held – The Trust has no formal on site library

Q16 How many WTE/FTE work within the library

A16 Information exempt under Section 21 of the Freedom of Information Act 2000 - 'Information reasonably accessible to the applicant by other means'.

This information is available on our website, it can be found in our 2018 Disclosure Log, please see FOI Request Ref: 085:

<http://www.lhch.nhs.uk/about-lhch/information-governance/freedom-of-information/disclosure-logs/>

Enter the year into the **Category field** and reference number into the **Title field** then click Search. Select Download to open.

Q17 How many clinical appointments does the trust average each day/week/month?

A17 Outpatient attendances, excluding DNAs & cancellations

Day – 266

Week – 1872

Month – 8112