

**Reference Number:** FOI/2019/112  
**From:** Press/Media  
**Date:** 07 March 2019  
**Subject:** Losses and special payments 2017/18

**Q1** In your financial accounts for the financial year 2017/18 did you have a section for “losses and special payments”?

If so how much money was accounted for in the 2017/2018 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)

**A1** £180k

**Q2** Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

**A2**

Costs of loss	Description of claim	Description of loss
£32,682.65	Private patient invoice write off	Original amount was £60k, write off £32k due to error in calculating the price.
£15,853.72	Insurance company invoice write off	Insufficient information to pursue charge due to age and nature of invoice
£12,507.41	Radiology External Referrals	Historic incorrect charging for services.

**Q3** What was the biggest loss written off in 2017/18 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred.

**A3**

Amount written off	Description of loss
£32,682.65	Original amount was £60k, write of £32k due to error in calculating the price. British Private patient